## Family Crisis Center, Inc. 2019 Stats for Resolutions

Received on 02-04-2020
During County Commission Meeting
Associated with Resolution 2020-01

We answered 76 Crisis Calls 839 Other Calls; referrals; & follow-ups 915 Total Calls answered for 2019

We sheltered 15 kids, 20 women, 0 Elderly, 2 Secondary and 2 men for a Total of 285 Total Shelter Days in 2019.

We followed up with 1 Sexual Assault Victim; offered Criminal Justice Advocacy to 5 victims; Emergency Financial Assistance to 37; Medical Advocacy to 2; Transportation to 27; and Personal Advocacy to 196 Victims. There was 1 Elder Abuse Victim; 4 Stalking Victims; and 4 Strangulation Victims. We assisted 7 victims with Relocation Assistance.

My name is Janelle Fortin and I am the new Director at the The Family Crisis Center located in Redfield. I've been there a year and a half now, following long time Director Romelle Fortin who was with the Family Crisis Center for twenty-five years.

Also working at the Family Crisis Center is Penny Ihnen, who has been a Rural Advocate since the SD Network started the program in 2003. Penny is the only rural advocate still with the program since it's inception. She has been an essential part of the Crisis Center Program.

We are here today to present our Resolution stating that the people in this area have the support of a locally managed entity to assist families in need of assistance and victims of domestic violence/sexual assault and designates the Family Crisis Center as that entity of choice.

The Family Crisis Center serves Hand, Faulk and Spink County by answering Crisis Calls 24/7, doing follow ups with victims, giving them referrals and maintaining a Shelter Safe House that houses seven beds in Redfield for up to ten victims from these three counties that have been victimized by domestic violence, sexual assault, elder abuse or stalking. We listen, offer support and offer referrals for assistance to those that contact us for help.

We are advocates that assist victims in finding attorneys, obtaining protection orders, attending court with them, and working with law enforcement. We help victims find jobs and housing to work towards independent living by offering referrals. These may include the Dept. of Social Services, the Department of Labor and Regulation (Job Service), the Good Samaritan Center, Salvation Army, Ministerial Association, SD Network against Domestic Violence and Sexual Assault, Grow South Dakota, and Housing Authorities for Redfield, Miller, and Faulkton.

We do school presentations in all seven of the public schools in the three counties to teach awareness of bullying, safe dating to 8<sup>th</sup> graders, and safety when starting college to high school seniors. We work as medical advocates by accompanying victims to the hospital when obtaining medical assistance for injuries or sexual assault. We bring awareness to help prevent acts of violence by speaking to church groups and civic organizations in the three counties.

We now operate on only one VOCA (Victims of Crime Act) federal grant that is matched by our volunteer on-call hours and one DASA (Domestic and Sexual Assault) state grant which provide emergency funds for victims. We receive help from the Cities of Redfield and Miller, the Counties of Faulk, Hand and

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